

SOUTHERN SWEETS BAKERY

Return / Cancellation Policy

If you try one of our yummy products and simply do not care for it, then we hope you try something different next time; however, no refund of any kind will be made.

In the unlikely occasion there is a defect in your yummy dessert, please notify us immediately and return all remaining morsels promptly - within 2 days of pick up.

At this time our educated staff will review the product, determine the appropriate amount of compensation and provide you with a gift certificate to be used for a future purchase.

No cash refunds will be made.

***Southern Sweets Bakery retains the right to judge our product quality for ourselves and base any credit returned on this judgement along with the amount of the yummy dessert returned.**

Specialty Cakes: Cancellations and/or changes for decorated cake orders must be made at least 3 business days in advance of the scheduled pick up time.

These cakes will be subject to cancellations fees based on the amount of work already completed on your order, as well as if we have turned down other cake orders on the day you reserved for your cake pick up.

Refunds will be made in the form of a Southern Sweets Bakery gift certificate.

No cash refunds.

If you do not pick up your order, unfortunately we set the dessert aside for you, write on it if requested, and hold the yummy dessert for you.

It will still be at the bakery waiting the next day and after that released, at which time NO refund or credit will be issued. If you need it for a later date, you will have to purchase another dessert.

**NO CASH REFUNDS
ALL REFUNDS WILL BE IN THE FORM OF A
SOUTHERN SWEETS BAKERY
GIFT CERTIFICATE**

No refund will ever be given for an amount in excess of the original purchase price, regardless of circumstance.